INTERGIS MODERNISED SYSTEM

Support Information

Document Type	Support communication
Audience	All INTERGIS users
Owner	Saul Van Wyk
Distribute	With the Go-Live Day Communication Pack, 31 August 2026
Status	v1.0
Date	30 August 2026

Need help with INTERGIS?

Modernised INTERGIS system ·

Start here

Contact registration services using the following details:

	INTERGIS Registration Services
Email (preferred)	vanwyks@arc.agric.za
Telephone (urgent)	(051) 447 5629
Hours	Monday to Friday, 07:30 – 16:00
System address	https://intergis-app.agric.za/

Include this in your email

- ☐ Your name, contact details and member number
- ☐ Date and time it happened
- ☐ What you were trying to do, and the exact error message — a screenshot is best
- ☐ The animal, herd, registration or transaction reference affected
- ☐ What you already tried

System completely down?

Phone rather than email — there may be a network problem stopping your email reaching us.

Try in this order	Number
1. INTERGIS Registration Services	(051) 447 5629
2. ARC Service desk	(012) 427 9742

Two things that save everyone time

- Check the user guides and training videos first — most how-to questions are already answered there.
- Never re-capture a record you cannot find. Report it instead, or you may create a duplicate.